



If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

### **January-March 2018 Employee Recognitions:**

- 1) Officers responded to a call where it was reported that a subject was scared of her boyfriend and that she was having problems with him. Officers arrived to hear crying coming from the home. The situation escalated quickly as officers arrived as the boyfriend/suspect refused to answer the door. Officers were able to wedge themselves into the door at one point to keep the door from closing all together. The suspect threatened the officers. Entry was finally made and the suspect was taken into custody after much resistance from him. The suspect was charged with multiple offenses. The victim was transported to a local hospital for treatment. The victim's mother sent an email to officers thanking them for their efforts and service. The officers, sergeant and investigator involved in this case should all be commended for their superb work. Their handling of this dangerous situation was nothing less than exemplary. They showed great discernment, restraint, excellent decision-making skills, the ability to take prudent/necessary action, life-saving skills and compassion.
- 2) An email was sent to thank a Captain and a Lieutenant for their support and encouragement of staff to attend Coffee with a Cop events. The community members who attend these events are very grateful for the opportunity to learn about the police department, neighborhoods and city. This is a wonderful program and they are appreciative that the Department offers this to our community.
- 3) A letter was sent to thank an officer for going above and beyond his duties when she lost her wallet. The letter said the steps the officer went to in order to track her down was amazing. She explained, that after the officer, connected with her he drove her wallet to her. She described the officer as displaying amazing caring behavior. She was very appreciative of his efforts.
- 4) A note was sent to thank officers for their assistance over the holidays with regards to their son whom they were having a crisis with. They said the officers provided them with such compassion and care during this stressful time. The officers' actions and words helped to sustain them during an unimaginable experience they were going through.
- 5) Officers were dispatched to a report of an unresponsive 5-month old baby. Sadly, the result of the call was that the baby did not make it. The emotional impact on the officers was clear and obvious. A call of this magnitude requires officers to perform at a high level and focus on the task at hand; while still managing to keep his or her emotions under control. All staff who responded should be commended for their ability to work through a very emotional and devastating infant death investigation, hospital challenges with the family and scene processing. They should be also recognized for their collective professionalism, dedication and experience in helping to provide answers to a very distraught and

emotionally torn family. The work and ability of those on this call demonstrates the depth of caring and commitment to the profession they have chosen.

- 6) A voicemail was left to thank an officer who assisted her when her parked vehicle was hit by a bus. The caller said the officer was extremely professional, kind, caring and knowledgeable. She said the officer even remained in contact with her to follow-up to make sure everything got taken care of with her vehicle. She was very pleased with the service she received from the officer and wanted him to know what a fantastic job he did.
- 7) Recognition for the efforts of officers who responded to check the welfare of a subject who was out in the extreme cold temperatures. The officers assessed the situation and the subject professionally and appropriately, after successfully communicating to the subject in his native language. The officers took the time to effectively communicate with the subject and develop a plan for proper medical attention as well as ensuring he had the proper resources when he was discharged. The officers went above and beyond in this situation to ensure the subject had his needs met. The subject asked for the officers to respond to the hospital the next day so he could also thank them for their efforts. Without their efforts, this situation could have easily resulted in a more serious medical condition or death investigation.
- 8) Recognition for a detective and his career at the MPD - the employee is a superior police officer, supervisor, co-worker and friend. He demonstrates time after time the qualities that a recruiting poster asks for in a police department employee. He shows great respect to victims/co-workers/defendants, is a spectacular team-player, exceptional coaching of people in his work unit, problem-solving skills. He has shown kindness, compassion and an uncommon ever-ready-to-help generosity to other people. He is an indispensable resource and has always been a "go to" person for so many people and situations.
- 9) Recognition for an officer who responded to a school regarding a situation. The officer was excellent per the caller in how he communicated to the school, the parents and the children. The school was very appreciative of the officer's efforts.
- 10) A caller wished to thank all the officers who helped her when her vehicle was stolen. She was so appreciative of all the officers who responded to assist. She said one particular officer comforted her and gave her a ride home. She said the officers were all so attentive and she very much appreciated their service and efforts.
- 11) An email was received to thank several officers who responded to her vehicle crash. She said this was not a big call to the officers but it was a big deal to her and they handled it wonderfully. She said one of the officers gave her a ride to the airport so she would not miss her flight. She was very appreciative of all of their efforts. She said she was in good-hands and the officers went above-and-beyond their duties.
- 12) Recognition for the work of two officers regarding a victim of domestic violence in two separate situations. The officer who responded to the first incident did a fantastic investigation even with the victim not cooperating. The officer completed a report with very detailed descriptions of the injuries as well as her entire interaction with the victim. Several weeks later, another officer came into contact with the victim for another assault. The officer did a very detailed interview with the victim which he documented in an outstanding report. The victim, who admittedly does not support law enforcement, talked about her fondness for the officer and his compassionate treatment of her. The victim said the officer was the only person who made her feel safe. The victim was reluctant to testify at trial. The detailed reports of both officers were exceptionally helpful in getting much-needed testimony in at the trial. The officers' work on this case was exceptional and was critical to obtaining a conviction of the suspect and protecting our community.

- 13) Recognition for a PRT and her amazing dedication during the holiday season. The PRT assists the Chief with his blog on the weekends and has become very efficient in putting it together for his review each Sunday. She also works holidays and agrees to switch her days off to assist with others to ensure coverage. The PRT should be recognized for her continued dedication.
- 14) A sergeant conducted a traffic stop regarding a vehicle speeding 20 miles over the posted limit. The driver quickly exited the vehicle in order to approach the sergeant who politely directed her back to her vehicle. The driver also quickly reached into her backpack for her license, which was an obvious safety concern for the Sergeant who diffused the situation very calmly and professionally. The sergeant then spent an additional 17 minutes, after issuing the citation, explaining to the driver how speed enforcement operations work, why he stopped her and how her actions were considerably unique. The sergeant's actions were exemplary and indicative of a veteran officer who is thoroughly trained, experienced and able to think rationally despite the stress of a moment.
- 15) Recognition for an officer who presented an active shooter training to the residents of her apartment complex. The presentation was informative and the officer did an amazing job presenting. The officer is a wonderful representative of the Department.
- 16) An officer responded to a call where a subject refused to pay for her bus ride and exit the bus. The officer escorted the subject off the bus. The subject was not cooperative. She yelled, screamed and interjected profane language at the officer. She kept twisting and turning and getting into his personal space. The officer remained quiet and composed because he clearly understood nothing he said was going to appease her. The officer should be praised for his professionalism on this call. He was treated very poorly and did not let that influence his conduct. His decision-making on scene was phenomenal. He did not allow his emotions to cloud his judgment. The subject did her best to provoke him and it did not happen. The officer's conduct is the epitome of what an officer should be. He takes pride in his work and he should be recognized for his efforts.
- 17) A voicemail was left to thank two officers who assisted with a stolen auto complaint. The caller advised that the officers were very professional, kind and suggested some great tips. She was very appreciative of their assistance.
- 18) A phone call was made to the OIC's office to thank the officers who assisted on a check person call. The caller was very appreciative of several officers who have helped over the past few months with additional calls for service.
- 19) An email was sent to give recognition and praise to a detective for being so thorough and dedicated to tracking down her daughter and her to advise of a plot that the daughter's boyfriend had planned to rob their home. The detective made a home visit which was missed but she has been communicating with her via phone and email. The detective was described as extremely professional, knowledgeable and helpful. She is so thankful the detective was able to locate her and alert her to the situation.
- 20) A subject who had been called in as causing a disturbance and under the influence contacted the police the following day to give recognition to the officer who responded. The caller stated the officer was patient, conversational, professional, nice and polite. The officer should be recognized for his efforts on this call.
- 21) Recognition for a clerk typist who assisted with the processing of a juvenile who was arrested. The

employee was more than willing to help the officers with a time consuming process even though her shift was done with shortly. The employee's knowledge of the processing system expedited the booking process which led to officers getting back out onto the street quicker. The employee also showed care and compassion to the juvenile. The employee's motivation, initiative and caring led to a better outcome for all parties involved. She should be recognized for her efforts.

- 22) Recognition for two officers who responded to a subject having an overdose. One officer began chest compressions while the other officer administered naloxone. The subject was revived and transported to a local hospital. The officers should be recognized for their lifesaving efforts.
- 23) Officers responded to an armed robbery where the suspects had fled but tracking devices were installed on the items they had taken so officers had an idea of a general location of the suspects. Officers, having a general location, began to try to locate the suspects. Officers tactically set up on a possible location where they were able to observe and identify the likely suspects. They were able to safely take four suspects into custody and locate evidence connecting them to the crime. The officers were instrumental in the recovery of approximately \$30k worth of phones and other items of value as well as a loaded firearm. The coordination by these officers between two active scenes, the resolve to process the evidence (temperatures were subzero with windchill), the tactical and driven response and the professionalism demonstrated by these officers bring great credit upon them and to the MPD. They should all be commended for their efforts.
- 24) Recognition from the DA's office for the incredible support of a detective, investigators, officers and a property room clerk during a trial. Without the detective's effort and commitment to a victim that was not cooperative, it was very likely that the victim would not have shown at court. Officers were willing to be flexible with their schedules for prep and testimony. The suspect received 7 guilty verdicts which would not have been possible without the training, experience and commitment of our Department.
- 25) Recognition for a crossing guard supervisor for her dedication and follow through for recognizing a crossing guard safety hazard, recommending improvements and follow through that resulted in Rectangular Rapid Flash Beacons being installed at an intersection. The supervisor's dedication to safety and her consistent follow-through allowed for a long-term solution to take place regarding this safety hazard. She should be recognized for her efforts.
- 26) A note was sent to thank an officer for the extra kindness he displayed when he responded to a crash. The officer's actions demonstrated the best of the police force. She thanked the officer for helping her find a parking spot and for giving her a ride.
- 27) Recognition for a sergeant in handling multiple demands and continued emergency situations in such a professional manner. The sergeant assisted with a missing adult/check person call by overseeing the initial investigation by responding officers. This call morphed into the continued supervision by the sergeant and decision-making process of how to safely search an outside area during nighttime hours for a person who was believed to be armed. This included what resources to utilize in relation to personnel, canines and technological equipment. With the sergeant's thoroughness, the outcome was conclusive, albeit unfortunate that the subject was located deceased. The sergeant supervised the preservation of the scene for evidentiary purposes and coordinated with the ME. The sergeant accompanied the ME's office to notify the family when a medical emergency arose when the family learned of the news. The sergeant immediately stepped in to provide lifesaving measures which saved the subject's life. The sergeant should be recognized for his great work in dealing with multifaceted challenges in such a professional way.

- 28) Officers investigated a check person/possible missing adult incident when they located and determined the subject to be deceased. One officer spent considerable effort and time to follow-up on a mother's concerns regarding her son in this incident. He was able to locate the missing vehicle, follow-up with friends and unfortunately locate the deceased subject through thorough investigation and persistent work. Two other officers assisted with a search of the area after the vehicle was located. Another officer handled the vehicle as evidence. Two other officers operated the Unmanned Aircraft System to assist in the nighttime search of the subject. An investigator processed the evidence at the scene. A sergeant supervised the investigation and oversaw the search area during this incident. The professionalism and caring approach to this call is what directed this towards a conclusive outcome. Thanks to the efforts of all personnel involved, closure was able to be given to the family, although not the outcome they hoped for. All personnel on this call should be recognized for their efforts.
- 29) An email was sent to thank an officer who responded to make sure his building was safe after an incident. He appreciated the follow-up and good work by the officer.
- 30) Recognition was given for two officers who responded to an alarm call. The officers ensured that the property was secure and their efforts were noticed and appreciated.
- 31) Two officers who responded to an OWI crash investigation were recognized by a co-worker. The email stated he was very impressed by how the officers handled the call and how well the reports were written. He stated that all the steps were followed verbatim regarding this difficult type of call and the correct charging decisions were made which was appreciated as the officer who conducts follow-up/completes these types of cases.
- 32) Recognition for an officer who helped a stranded motorist. The officer gave her children a ride to their schools so they were not late. They were very appreciative of the officer's efforts.
- 33) A letter was sent to thank officers who assisted with her stolen auto. She said the officers all acted in a manner that reflected well upon the entire MPD. The officers did a wonderful job in keeping her and her young child calm.
- 34) An email was sent to thank a Lieutenant and a Detective for speaking to their group about sex trafficking. The email stated that both the Lt and the Det were so knowledgeable, professional and engaged with the group. They represented the Department beautifully and the feedback from their presentation was very positive.
- 35) Recognition for an officer's outstanding work ethic throughout the year. The officer is a valued member of our Department. Over the past year the officer has taken on several assignments, initiatives and problem solving tasks. One of his projects has reduced calls for service, improved quality of stay for patrons and held persons accountable for their actions. The officer should be recognized for his commitment, dependability, performance and camaraderie.
- 36) An email was sent to an officer thanking him for the work he did to get his cell phone returned to him after it was stolen. The individual was very appreciative of the officer's efforts and wanted him to know how much it meant to him.

- 37) An email was sent to recognize an officer for his compassion and outstanding service he provides. The officer connects and establishes appropriate relationships which gains trust. His laughter and passion to drive conversations with others is noticeable and makes a difference. He carries his role as a police officer well and ensures the safety of everyone around him.
- 38) Recognition for a crossing guard was sent via email. An email was sent stating that everyday the crossing guard is seen waving to everyone and how much this gesture means to her. She went on to state that amidst the often difficult, sad and sometimes angering news heard on the radio, the gesture by the crossing guard makes her smile and is a great way to start her day.
- 39) An email was sent with recognition for an officer who responded to a crash call. The victim was on her way to take an exam when she was hit by a vehicle. The victim had to be transported to a local hospital for an evaluation and she was very concerned about missing her exam. The officer assured her that he would make contact with the appropriate individuals to advise them of her situation. The victim did in fact receive correspondence indicating that the officer reached out to her professor and she was so surprised that the officer had in fact gone above and beyond to make that contact happen.
- 40) An email was sent to thank an officer who caught the person responsible for creating graffiti on their home and in their neighborhood. The situation was frustrating and disheartening. They were so happy to read all the work the officer did in order to identify and apprehend the suspect.
- 41) Recognition for an officer and her amazing efforts. She continues to balance her patrol workload and investigating serial retail theft cases city-wide. She recently assisted with a felony investigation which helped solve 15 different cases. She should be recognized for her efforts.
- 42) An email was sent to thank an officer for a ride-along they went on. The officer displayed nothing but professionalism, composure and genuine human kindness and is a true asset to the department.
- 43) During the summer of 2017, Amigos en Azul put on their highly successful soccer program serving young people between 6-16. This year was yet another successful run at the program. They had tremendous showings and were able to feed and entertain the families and soccer players while engaging in meaningful community building interactions. This tremendous production could not be done without the selfless and tireless work of the outstanding individuals who assisted. Between organizing the games, preparing the food, organizing the venue and providing staffing for the games as well as the "prize" events, the tax and burden upon these individuals was tremendous. The positive impact on police and community relations as a result of this event cannot be understated and the sacrifice reaps phenomenal dividends. These officers who contributed to this outstanding achievement should be commended as their work is what community policing is all about and what MPD strives to be on its best days.
- 44) An email was submitted to give recognition and appreciation for a crime analyst for his quality and quantity of work that has exceeded expectations over the last several years with the implementation of Accurant Crime Analysis (ACA). The analyst played a significant role in all the steps, from the contract discussions to the final department wide implementation. His knowledge, skills, abilities were of great value along with his dedicated service, attentiveness, dependability and perseverance which exceeded expectations and had a significant impact in the overall successful implementation of ACA. The amount of work, effort, flexibility, time and most importantly, character displayed by the personnel working on the successful implementation should be recognized. The analyst's involvement and dedication was unmatched and should be specially recognized.

- 45) An email was submitted to commend the team of commissioned and non-commissioned personnel that assisted with the purchase, translation/integration, training and ultimate implementation of Accurint Crime Analysis and Community Crime Maps. This was a three-year process that presented many challenges. Thanks to the hard work, cooperative efforts, resiliency and perseverance displayed by personnel from a variety of units, Accurint Crime Analysis has become a crucial part of MPD operations that has not only improved everyday work product and efficiency, but has provided several user-friendly analytical tools which a variety of personnel have used to enhance day to day operations and to conduct a variety of problem solving initiatives. The amount of work, effort, flexibility, time and character displayed by all personnel to ensure a successful implementation should be recognized.
- 46) A letter was sent with recognition for an officer and her efforts regarding a check welfare call. The officer was able to make contact with a family member of a subject who was not responding to another family which caused concerns. The officer connected with the original caller to provide an update and she was very appreciative of the efforts made by the officer to connect her with her family member.
- 47) An email was sent by an ambulance service employee wishing to compliment the two officers who assisted with a transport of a combative subject to Winnebago. There were a few times the patient/subject became combative towards his crew. The officers were right there to help them. They were both very friendly and clearly good at what they do.
- 48) Officers responded to a death investigation call which encompassed numerous resources in the hours and days that followed. The officers, investigators and detectives contributions should be highlighted as it shows their extreme dedication. Two investigations did an outstanding job of processing the scene. Detectives responded to provide guidance, obtained a search warrant, lead the search and immediately started follow-up work. The officers on scene completed their assigned tasks with extraordinary efficiency. Multiple addresses were checked for a person of interest. One officer was able to positively identify the person of interest even though she only had a first name to go off of initially. The initial investigation was successful because of the effort and commitment by all the investigators, detectives and officers. Everyone recognized the importance of their individual and collective duties and completed their assigned tasks without complaint or issue despite the fact that many had been on the investigation for literally their entire shift. This initial investigation was an extremely positive example of multiple demands, and coming together successfully to give this investigation the best possible chance at being solved.
- 49) A voicemail was left to thank the officer for his help with a situation with his dad. The caller advised that the officer was "so good" with his dad and he was so glad the officer was there to help. He wished to thank the officer for his efforts.
- 50) Two officers responded to a call where a subject was having an overdose. The officers arrived quickly and provided lifesaving medical assistance to the subject. The officers should be commended for their quick response to the scene and for providing aid to a person suffering from an overdose.
- 51) Officers responded to a call where a subject called 911 threatening to commit suicide by jumping off a balcony. Officers arrived quickly and were able to take the subject into protective custody. The officers arrived quickly, moved cautiously but approached the subject and were able to grab onto him. If not for the heroic actions of these officers, coupled with their quick decision making, this subject may very likely have jumped or fallen to his death. Without a second to spare and with utter disregard for their own safety, these officers saved this man's life. The act of grabbing him and pulling him back over the railing

was heroic because there was no guarantee that his body weight would not have propelled the officers over the ledge with him. These officers put their own personal safety at great risk by approaching and grabbing the subject and pulling him to safety. These officers should be recognized and commended for their quick thinking and their heroic actions.

- 52) Recognition for an officer and her efforts. The officer has been involved in a number of projects in addition to her normal workload. As co-chair of one committee, she saw the role that social media could play in reaching their goals. The officer, working with another officer, created a social media group to solicit ideas, gather material and provide input on the direction of MPD's social media usage. Her efforts in these areas were in addition to the work she was doing in multiple other initiatives and projects, including her work as a neighborhood officer. The officer's ideas, support, research and efforts helped build MPD's social media presence to what it is today. Her efforts deserve formal recognition.
- 53) Officers conducted trainings for co-workers which included training in NARCAN and transgender 101. The information provided was relevant, professional and great training for the staff. They were given a lot of information and their presentations were great.
- 54) Recognition for a fairly new staff member who took on a project shortly after she was fully trained. The employee took bins that were stacked up high to reorganize them and give their space a more functional room. The employee emptied each bin, changed the location of each item in LERMS and filed it in its new location. The room is now a much more functional space and the time it takes to find items is vastly reduced. The employee is a great asset to their team and her hard work is recognized and appreciated.
- 55) Recognition for a sergeant who has been meticulously detailing patrol services issues with the new Midtown District. She has brought forward her observations and sought input from her employees. This has been outstanding leadership as we transition from one large West District to Midtown. An email from an employee was sent to the Sergeant with thanks and appreciation for her dedication, commitment and leadership through this change/process.
- 56) Recognition for an officer who presented to a Cub Scout group. The group was extremely impressed by the officer and his presentation. The officer took time from his day to meet with the boy scouts and showed exemplary patience with their questions. The officer is clearly passionate about his work and that passion showed through to the young men. They thoroughly enjoyed the discussions. The group wished to commend the officer for his dedication, willingness to participate and clear professionalism.
- 57) An email was sent to thank an officer who stopped to help when they were stuck in a snow bank. The officer was very helpful, polite, friendly and they were very appreciative of his efforts.
- 58) The US Attorney for WI called to give recognition to the efforts of an officer during a jury trial. The officer did an amazing job on the stand per the US Attorney. The officer was well prepared, testified well, was informative, remained calm and collected and was a true professional. He said that part of the reason why the trial was a success was due to the officer's testimony and delivery of such testimony. He did a fantastic job and he wished to commend the officer for his efforts.
- 59) Multiple members of the Department worked together in order to locate and place into custody a person with probable cause for arrest for burglary and multiple counts of bail jumping. This same individual was recently mentioned in a weapons offense and robbery. Due to the diligent efforts, good police work and overall willingness to assist with this operation, the person of interest was located



safely, and in less than twenty minutes.

- 60) A constituent wrote on a speeding ticket a thank you to the officer who pulled him over. He said that he deserved the citation and he wished to commend the sergeant for his professionalism and politeness while issuing him the traffic ticket.
- 61) An email was sent to thank an officer for her service after she was involved in a hit and run accident. The email stated the officer was very nice and extremely helpful in her time of need. She appreciated the officer's attention to detail and empathy for the situation.
- 62) An officer observed a prolific armed robber who was wanted on a warrant. Several officers assisted to take the suspect into custody who fled on foot. The officers located a handgun on the suspect. The suspect went on to provide a great deal of information about gun store burglaries that have been occurring in the area. These officers should be recognized for their outstanding proactive work.
- 63) Follow-up contact was made with a community member who expressed appreciation and recognition for the officers who have responded to assist on numerous calls. The community member praised the officers' poise, respect, patience and demeanor and stated she was highly satisfied by the responses she has received by the officers. The officers all demonstrated a high level of customer service and performed their duties exceptionally.
- 64) A letter was received from a medical health center thanking an officer and crisis worker who provided an exceptional training to their staff. The officer and crisis worker demonstrated professionalism, expertise and commitment. The training provided their staff with an excellent opportunity to better understand the MPD mental health program, emergency detention process and our community-wide support to people with mental health problems. The officer and crisis worker were well-spoken, engaging and champions of service. They should be commended for their superior work and efforts.
- 65) Officers responded to a non-residential burglary. One officer, who was proactively in the area when the call was dispatched, was in an excellent position to respond quickly. Using sound tactics, the officer set up and communicated to other responding officers. The suspect exited the store and the officer followed him on foot. The suspect then took off running. The officer, through clear radio communication, was able to articulate to other officers the description and location of the suspect. Other officers arrived and together they were able to locate and apprehend the suspect. All officers involved in this call should be commended for their efforts and teamwork. Everyone played an instrumental role in the success of this investigation.
- 66) An email was sent to thank two officers who assisted a family with getting a family member voluntarily admitted to a hospital. The email stated the officers were awesome convincing their family member to go to the ER and even driving her there.
- 67) A community member called the Department to give recognition to an officer who responded to a call on their street. The community member stated that the officer did a tremendous job with his response from beginning to end. He wanted the officer to know his efforts were recognized and appreciated.
- 68) An email was sent to give recognition to a Lieutenant for his role and efforts as the HR liaison. The email described the Lieutenant as being tireless in his efforts to ensure he is getting the proper/right information and that communication needs are properly attended to. He has demonstrated a phenomenal willingness to work toward a deep understanding of how HR work is done, the critical piece

of why it is done the way it is done and legal implications of the work. In addition, the Lieutenant has been a champion of Racial Equity and Social Justice effort within the Department. The Lieutenant is easy to work with in terms of his willingness to suspend judgment, his humility and his constant efforts to support organizational partners. He should be commended for his efforts.

- 69) Officers responded to an armed bank robbery call. The officers performed their duties with the utmost respect and professionalism. One of the employees from the bank sent an email to let the officers know how much she appreciated their service.
- 70) Officers responded to a report of a juvenile who did not have a parent/guardian to take care of her. The officer who first responded built a good rapport with the juvenile. A second officer, sergeant and Captain all became intertwined with this call and assisted ultimately with securing a placement for the juvenile through CPS. The staff involved in this case provided tremendous resources and assistance for the juvenile and they should be recognized for their efforts.
- 71) Recognition for staff who agreed to participate with a narcotics task force training that spanned several days/nights. Due to their commitment and professionalism, the training received feedback that it was useful, informative, safe and fun. The staff should be recognized for their efforts with making this training be successful.
- 72) Officers responded to an intoxicated subject at a business. The officers coordinating calling a cab for the subject, helped the subject get into the cab, followed the cab to assist the subject with getting out and into his home. The officers went above and beyond the expected duties of an officer and they should be commended for their caring attitudes.
- 73) Officers responded to a business for a burglary. Officers recognized that this particular building had been hit previously by burglars. With this information, officers arrived quickly and set up on the building. The suspect was located and apprehended after he fled on foot. The investigator on scene provided excellent field expertise, advising officers to collect all of the suspect's clothing and photographing evidence. The primary officer was able to obtain extemporaneous suspect statements that provided crucial information. All of the officers who responded to this call should be commended for their tenacity and professionalism and their commitment to best practice.
- 74) Recognition for the efforts of an officer in regards to an outstanding job of following up on a purse that was turned into the property room. While the officer could have simply tagged the purse and completed a short report, he took the initiative to follow-up with the owner when he suspected the purse had been stolen from a vehicle. The officer's suspicions were confirmed. The officer's initiative, investigative skills and problem solving abilities enabled the property room to give prompt customer service to reuniting the purse and owner.
- 75) A community member called to give recognition to an officer who reunited her with her dog that went missing. The caller stated that the officer went above and beyond in his duties. She said the officer, after locating her dog and taking the dog to the human society, called her and offered to bring the dog to her. The caller was so happy and appreciative of the officer's efforts and she wished to thank him for his service.
- 76) Letters/emails of recognition were received for an officer who gave a presentation at the UW. The feedback was positive. Some of the feedback included the officer's approach was described as refreshing, honest and beneficial. The officer's presentation was described as impressive. The officer

came across as a person who really cares. The experiences the officer shared were wonderful and appreciated. The officer should be recognized for his efforts and community engaging initiatives.

- 77) A community member called to give recognition to two officers who responded when she called in a suspicious vehicle. The caller stated the officers were very supportive and protective. She was very grateful for their response.
- 78) Officers responded to check the welfare of a subject who was intoxicated and in a snow bank. The subject was initially confrontational with the officers but they were able to de-escalate the situation and develop a good rapport with the man. The subject was then conveyed to a local hospital where the man mentioned wanting some coffee on the way there. The officers purchased him a cup of coffee on the way to the hospital. Later in the day the officer was able to recover the subject's cell phone and keys which were returned to him. The kindness shown by these officers is an excellent example of their commitment to our Department's core values. The subject also sent an email with thanks and recognition for the officers who he said saved his life.
- 79) Officers responded to a house fire call. The initial responding officer did an outstanding job setting up traffic direction, evacuation of nearby homes and relaying information to dispatch. Other responding officers spent a considerable amount of time with the injured resident and victim. Others provided traffic direction and scene security. Everyone did an exceptional job on a very chaotic scene. Residents on this street sent emails and made calls with appreciation for how officers displayed professionalism and handled the call.
- 80) Recognition for officers who assisted with a 3 day Dane County Narcotics Task Force unit training. Officers developed curriculum and instructed the team in room clearing, search warrant execution, breaching and officer down rescue tactics. Other instructions and trainings were also provided which were found to be invaluable. This training could not have been completed without the efforts of the officers who assisted with this training. They all deserve recognition for their efforts.
- 81) Recognition for an officer who was the point person for putting together a multi-day training. He also instructed a significant portion of the training blocks. He coordinated to ensure the necessary training equipment and vehicles were available and brought to the training location. He secured a training site, conducted a site visit and made sure everything would go off as planned. It was the officer and his skills, ability and willingness to perform above his paygrade that truly made this training a success. He should be commended for his efforts and leadership skills.
- 82) Officers responded to a non-residential burglary. The police response was nothing short of a textbook response. Officers arrived on scene, secured a perimeter, requested a K9 and a tactical channel. 4 suspects were ultimately located and arrested for their part in the burglary. The responding officers should be commended for their tactical response as well as the way they handled the call. This was a team effort; a plan executed to perfection.
- 83) Officers responded to a call that ended up being a death investigation/overdose. The call was labor intensive, complicated and was far from a typical overdose call. The officers and investigators put together an excellent case for detectives to follow-up on. This was a remarkable team effort. The officers did an excellent job of building rapport with the caller/reporter, canvassing the area, collecting evidence and processing the suspect. Their efforts should be recognized.
- 84) Officers responded to an armed robbery. The victim was interviewed and a suspect was identified

quickly. The suspect was contacted and arrested without incident. The suspect was found to be in possession of property from the victim. The officer, obtained statements putting the suspect and victim together. This investigation was a fantastic effort by a number of officers and supervisors. Had it not been for their tireless efforts the suspect may have never been identified and apprehended safely.

- 85) Recognition for all the staff who have shown a dedication to our training unit. The professional communication scenarios that occurred in December could not have been completed without all the dedicated actors, evaluators and dispatchers. The actors did a fantastic job of creating a scene which allowed the recruit to train with imagination and allowed them to put themselves in a situation which they were dispatched. The station leaders should be recognized for not only the attention to detail that was required on their end in order to maintain the scenario itself but also the paperwork that followed. Without the dedication, hard work and passion by everyone involved, this training would not have been successful. The talent on this department is endless.
- 86) An email was sent to thank an officer for being friendly and professional when the individual returned home to find many officers outside her townhome. The community member advised that the officer was able to keep her and one of her neighbor's children informed and calm as a subject was being apprehended. She wished to thank the officer for his service and efforts.
- 87) A dispatcher sent an email to give recognition to the efforts of an officer who went on a check welfare/person call. The officer took extra time to talk with and comfort the lady who was upset and confused. The officer listened to the woman's concerns and provided her with some helpful resources. The same caller called back several times wanting to talk with the officer who then took the time each time to talk with her. The officer also responded back to the caller's home when she could not find her TV remote. The dispatcher wanted to commend the efforts and professionalism displayed by the officer.
- 88) An email was sent to thank the officers, sergeant and investigator who responded to a business for a burglary. The business had been previously burglarized. The email from the business stated they wished to send their sincere thanks and appreciation for all their help in apprehending a suspect. The responding units were fast, efficient and very impressive in how they conducted their work.
- 89) Recognition for the efforts of officers who responded to a vehicle v. pedestrian crash which unfortunately ended with a loss of life for the pedestrian. The responding officers and investigators responded to and processed the scene under exceptional circumstances. They performed their work in the cold and rain, without reservation or complaint. This was a fantastic team effort encompassing numerous police resources. This investigation was as thorough and comprehensive as it gets. The officers and investigators involved left no stone unturned in pursuit of justice for the victim. They should all be commended and recognized for their efforts.
- 90) A letter was written from a community member with thanks and appreciation to the officers who responded to his home when their home was broken into. The officers conducted themselves with great professionalism and showed great concern for his wife and him. The officers tracked down the suspect and arrested him. This was a team effort and they were able to quickly respond and capture the individual responsible. The officers deserve to be recognized for their efforts.

- 91) Recognition for an officer who was asked to assist with a background investigation which required him to go to another agency to view some records. The officer accepted this assignment without any hesitation. His teamwork and willingness to help others was a great help in order to get the background investigation complete. This is just another example of the officer's positive attitude and ability to multi-task.
- 92) Officers responded to a 911 disconnect call where concerning statements were being made on the line, indicating first a disturbance, and then indicating a disturbance with gun information. The officers who first responded had limited information and lacked a specific location. They worked together to find the problem/location and did so successfully, making contact with a victim who had been threatened with a gun and fled the residence leaving the suspect with a young child in the home. The officers stabilized the scene, set up a high-quality tactical response which resulted in the arrest of the armed suspect and the safe rescue of the young child. The efforts by everyone on the call controlled a highly volatile and rapidly evolving situation resulting in the safety of all parties involved and their work brings great credit upon themselves and the MPD.
- 93) Recognition for a Lieutenant who makes himself available to an officer for mentorship questions and career advice. The Lieutenant recently selflessly spent over 2 hours on his off-duty time with the officer giving him feedback on a recent SWAT selection process as well as advice on setting and reaching career goals. The time and mentorship was given freely, with no expectation of compensation or recognition, but is an example of his commitment to MPD and junior officers.
- 94) An email was sent to give recognition to two officers who responded to a vehicle crash. The officers were outstanding in their handling of the situation. The officers were very accommodating and professional in answering questions and providing information that was helpful. He wished to thank the officers for their efforts.
- 95) An email was sent to thank the officer who stopped by when she got a flat tire. The officer was very kind and professional. The officer stayed with her until the tow truck came. She wished to thank the officer for her kindness and help.
- 96) Officers responded to a residential burglary where a vehicle was also stolen. A short time after the initial call came in the victim's vehicle was observed and a stop was made. The suspect driver was apprehended and arrested. This was an outstanding investigation from start to finish. Officers, supervisors and investigators from three different districts worked collectively to solve this crime and bring justice to the victim. They should all be commended for their efforts.
- 97) Officers responded to a residential burglary where a vehicle was also stolen. A short time after the initial call came in the victim's vehicle was observed and a stop was made. The suspect driver was apprehended and arrested. This was an outstanding investigation from start to finish. Officers, supervisors and investigators from three different districts worked collectively to solve this crime and bring justice to the victim. They should all be commended for their efforts.
- 98) Recognition for a co-worker who is always willing to help her with special projects for her unit. She always does this work with a smile and her work product speaks for itself.
- 99) An officer identified a need to update a form that is given to victims. The form had a good quantity of information on it that was out of date. The officer took up the task of updating the form which included spending a good deal of time coordinating with outside agencies to ensure the information provided on

the document was accurate. The officer should be recognized for her work on this product and her continued commitment to MPD's outreach efforts.

- 100) An off-duty officer sent an email with recognition for two officers who responded to an incident that he witnessed. The officers responded to assist an agitated, paranoid subject. The officers who responded were incredibly considerate, patient and good at their jobs. The officers should be commended for their efforts.
- 101) Recognition for two employees for their exceptional dependability and performance of duty while their main supervisor was out on leave. These two employees kept a "pulse" on the unit during this time. They exhibited strong leadership skills and the success of the unit during this time is truly owed to them.
- 102) Recognition for two employees who organized "office olympics" for their unit to get employees excited about the olympics while having some fun in the workplace. The employees worked together to organize the games, record the scores, determined the winners and facilitated the awards. They should be commended for their creative thinking skills and team building exercises.
- 103) Officers responded to a bank robbery call that ended with the loss of life for the suspected bank robber. Officers arrived on scene to a very chaotic scene. Officers identified the shooter, provided medical aid to the person shot, started to interview witnesses, secured/cleared the building and provided security to the flow of traffic into the building. Investigators arrived and collected evidence, videotaped the scene and assisted the medical examiner's office. Detectives arrived to assist with witness statements, video evidence and expertise on next steps. As the needs of scene changed all of the staff on scene adapted to the changes. The scene was stabilized rather quickly and the officers were all flexible when it came to their assignments. The officers all showed their commitment to officer safety, citizen safety and scene management. All staff on scene should be commended for their efforts and teamwork.
- 104) A letter was received from the District Attorney's Office with recognition for a Detective's exemplary homicide investigation. From the beginning of his involvement with this complex case to the moment the defendant was convicted, the detective was the epitome of professionalism and dedication. The detective's tireless dedication to and leadership of this investigation is beyond reproach. The detective made himself available to their prosecution team every time they needed him and he maintained an encouraging and supportive spirit during the demanding pretrial preparation sessions. He was a critical source of information during the trial as he provided his thoughtful insights and suggestions. His talent and tireless commitment reflect on the qualities they have come to rely on and expect when working with our dedicated officers. He should be commended for his efforts.
- 105) Officers responded to a disturbance and were first met by a victim who had been battered and then were confronted very quickly by the suspect who was armed with a knife. The officers communicated well between the two of them and were safely able to get the suspect into custody. The officers did a wonderful job of maintaining the scene and keeping everyone calm until additional units arrived on scene. Both officers deserve recognition for the exceptional performance of duty, complete investigation and focused manner of the ensuing investigation during, as well as after, this potentially lethal encounter.

- 106) Officers responded to a call to check the welfare of a suicidal subject. The officers spent quite a bit of time with the family. After the officers left the home, they took it upon themselves to shovel the family's driveway and walkway. The officers should be commended for their efforts and compassion that they showed to this family.
- 107) An email was sent to let an officer know how much she appreciated him coming to her class. She said he was really cool, informative and down to earth. The officer helped her to better understand police officers' motives and to feel more confident in our department.
- 108) An email was sent to give recognition to two officers who organized two highly successful charitable hockey events. The events were family friendly and money was raised for some good causes. The officers should be commended for their efforts.
- 109) A community member left a voicemail with thanks and appreciation for the officer's help the other night. The caller explained that he has Parkinson's Disease and needed help which the officer gave to him. He described the officer as very polite, helpful, courteous and an outstanding police officer.
- 110) Officers took into custody a subject who walked into a business, grabbed a firearm and chambered a round. The subject was suicidal. Officers located the subject behind a business, and after a short foot pursuit, the suspect was taken into custody safely. The staff who responded to this call should be commended for their professionalism and teamwork.
- 111) Recognition for two co-workers who came up with a systems improvement which has increased efficiencies in their unit. The employees should be recognized for their suggested ideas for improvement and for completing the steps it took to complete the process.
- 112) Officers responded to make contact with a wanted subject. The subject became very distraught and began making suicidal threats. The subject went on his roof and threatened to jump. A MPD Mental Health Officer responded and began a dialogue with the subject to build rapport. The officer was able to calm him down and the subject came down off the roof. The officer demonstrated a calm, professional, yet caring and empathetic demeanor which was instrumental in resolving this incident. The officer should be commended for his efforts.
- 113) An email was sent by a co-worker with recognition for a co-worker. The employee was willing to give up her entire weekend to work contingency days for her co-worker. Due to rules, this cannot actually happen, but the fact that she was willing to give up her weekend to work a completely different shift for an entire weekend so one of her co-workers could get the weekend off, was very much appreciated. The officer certainly embodies caring and looking out for her co-workers.
- 114) An email was sent to thank an officer for doing an amazing job when he responded to a vehicle accident incident. The officer was incredibly professional and handled the situation very calmly.
- 115) A caller wished to give her recognition to officers who responded to a local hospital for a subject having some sort of emotional/mental distress. The officers showed a great deal of patience, concern and compassion.
- 116) A caller wished to thank officers who responded to a check welfare call where it was discovered that his son passed away. The caller spoke very fondly of the officers about how caring they were. He

said the officers were both so compassionate that he was moved to tears. He said one of the officers stopped by after his shift to check on him. He said he was blown away by how much the officers genuinely cared. These officers positively impacted the caller and they should be commended.

- 117) An email was sent to give recognition to an officer who responded for a car crash. The officer showed grace, kindness, calmness and compassion towards the situation. The officer followed up with the individual (who sent the email) which was seen as above and beyond. This pleased the individual and showed her that the officer truly cared about her safety.
- 118) Officers responded to a call regarding a vehicle that had been broken into. One of the officers, conducted a search of the area, and located another vehicle that had damage (but the damaged had not been reported yet). The officer is particularly astute and pays close attention to detail when investigating crimes. The officer observed several distinct shoe markings in the snow. An investigator responded and took photos of the shoe impressions for evidentiary purposes. Information was gathered based on the photos which identified the brand of the shoe. Although no positive hit yet, the identification of these shoes is a viable investigative lead which would have never come to the attention of the investigators had it not been for the initial responding officer. The officer should be commended for his tenacity and his forward thinking while investigating a relatively routine damage to property complaint.
- 119) Officers responded to a crash. Officers interviewed the suspect driver, obtained admissions from the suspect driver, observed marijuana in his vehicle, checked city traffic cameras and located key video evidence. An investigator responded to take photos, provided key leadership and guidance. The suspect was arrested and issued several citations for the crash. This call is an excellent example of teamwork and going the extra mile to ensure a complete investigation.
- 120) Officers responded to a sexual assault report. One officer did a tremendous job of building rapport with the victim and took her to a local hospital for medical treatment and evidence collection. By completing a thorough investigation, the officer was able to develop probable cause to arrest the suspect for 2nd degree sexual assault. Another officer maintained standing in the motel room, and after ensuring proper legal justification standards were met, secured evidence left behind by the suspect. Another officer assisted in identifying the suspect, associates, vehicle and possible addresses where the suspect could have gone. Video evidence was collected. Scene was processed and evidence collected. Detectives assisted and ultimately contacted the suspect and arrested him. Without the tireless efforts of the aforementioned officers and investigators this case may not have been solved as quickly and efficiently as it was. This was a department wide effort and it is a credit to those officers and investigators for working so efficiently together and given the victim the best chance at justice.
- 121) Recognition for all of the officers and sergeants who make up the EVOC cadre and for their help during the recent recruit EVOC block. This year they faced many challenges - hosting an EVOC instructor school, recruit EVOC and taking 32 recruits to Fort McCoy. This is invaluable training. Coordinating this training with the vehicle contacts side was done seamlessly. The cadre should be commended for their hard work, the long hours, at times cold hands and feet. They were incredible and should be recognized.
- 122) Recognition for two officers and their efforts during a student out against gun violence in school march. An officer observed an item that looked a lot like a BB gun in a student's backpack who was attending the march. The bag was abandoned on Capitol property. Capitol PD searched the bag and found a look alike BB gun in the bag. The officer located the suspect who was seen with the backpack. Video of the suspect with the bag was viewed. The officer's observational skills are remarkable given



the amount of people he was monitoring. The speed that the second officer operated at to get the images of proof was remarkable. The officers should be commended for their efforts and skills.

- 123) A caller wished to pass along to the officer who helped her daughter/and her thanks. The caller said the officer was so great and she was appreciative of the officer's calmness and assistance.
- 124) An email was sent to thank a Captain who attended a community meeting. The captain was described as being very informed, sincere, rational, fair and didn't overreact.
- 125) A letter was sent to thank two officers who attended their school and gave a presentation. The letter stated the officers delivered an outstanding presentation. The officers' professional perspective and insight served as an excellent addition to their class material.
- 126) An email was sent to thank a Captain who went above and beyond in finding him and returning his car keys that he had dropped. He wished to thank the Captain for his efforts and kindness.
- 127) A note was sent to an officer who pulled him over. The note said he wished to thank the officer and commend him for his professionalism. The officer was polite and courteous and a prime example of what an officer should be.
- 128) Recognition for two officers who volunteered to assist with ride-alongs. The officers are outstanding police officers who embody the "can do" attitude essential to good community relations. The officers should be commended and recognized for their efforts, commitment to customer service, community policing and willingness to take on this initiative.
- 129) An email was sent to thank an officer for her efforts. The email said they wished to compliment the excellent listening skills and effectiveness of their contact with the officer. The officer took their calls to update a case and provided them with clear easy-to-understand information.
- 130) A letter was sent by a community member who wished to commend the officer who he came into contact with almost 10 years ago. The letter stated he was young and had already been charged with two OWIs when he came into contact with the officer when he had been drinking yet again in a vehicle. The officer decided to contact his parents instead of arrest him. The letter went on to state how much he appreciated what the officer did for him and how he has gotten his act together since that day. He said he could not thank the officer enough for what he did for him. The officer was described as a model of what practical, just and compassionate policing practices look like.
- 131) Recognition for an officer's efforts regarding two different shots fired calls. The officer's knowledge, experience and relationships in the neighborhood paid off as people who trusted him gave him information. The officer continually displays uncommon knowledge about those that live in his area of work. He knows, recognizes and understands relationships about an incredible number of west side residents. The relationships the officer has built are invaluable. The officer deserves to be recognized for his outstanding efforts in building community relationships and for his exceptional ability to solve crimes.
- 132) A letter was received from the US Attorney's Office with recognition for an officer's efforts on a case. The officer did a great job with the initial contact and arrest on the case. His follow-up and trial preparation work was critical to a successful result. The officer was a great witness on the stand. His testimony was clear and concise; his demeanor was both professional and personable; and he presented

as being very fair toward the defendant. The officer's attention to detail, professionalism, and hard work were a major contributor to the suspect being convicted.

- 133) Officers responded to a call where a suicidal subject left the hospital against medical advice and there were concerns about her welfare. Officers were able to track down the subject, make contact with her, de-escalate the situation and take her into protective custody. The officers showed compassion, care, sensitivity and humanity to the subject. The officers are a credit to the force and they should be commended for their exceptional efforts.
- 134) Recognition for a Detective for her work ethic and her commitment to victims. The detective has had some tricky cases assigned to her recently which included cases about stalking, sexual assaults and violent domestics. The detective works each case as though it is the first and only case she has and seeks justice for the victims. A letter was recently received by the detective by a family she served 6 years ago. The letter explains that if it were not for the detective their family would not be where they are at today. The detective fought for her infant daughter who had been abused by an adult. The letter included a photo of a healthy and happy 6 year old girl. The detective is a fearless fighter for what is right and just. She should be commended for all of her efforts over her career. She makes a difference and she should be recognized.
- 135) An email was sent to thank the officers who responded to assist him. The officers were described as calm and professional. The email stated the officers genuinely were concerned about his well-being and he appreciated the follow-up phone calls to make sure he had access to the necessary resources as well as to answer his questions.
- 136) Officers responded to a vehicle vs. pedestrian crash where the pedestrian sustained serious injuries. The responding officers initially provided emergency medical care to the victim and then switched to investigation mode once EMS was on site. Officers spoke with witnesses, the suspect, secured the scene, blocked off the intersection, canvassed the neighborhood and processed evidence. The officers on scene worked the investigation thoroughly and completely. The work put in by these officers has set the wheels in motion for true justice for the victim and they should all be commended for their efforts.
- 137) Officers responded to what was initially reported as a vehicle that struck a house. That information quickly changed to show that multiple vehicles were involved in a crash and that some of the occupants had injuries. It was reported shortly after arriving at the scene that shots fired had also been heard. Officers, working together, rendered aid to injured subjects, canvassed the area, spoke with witnesses, located shell casings and pieced all of this information together. This was an extensive crime as it spread across three districts. The sergeant, officers and investigators on this call demonstrated exceptional teamwork in dealing with this highly complex call and they should be commended.
- 138) Officers responded to a subject who was seen stabbing a window with a knife. The subject was not compliant when officers arrived so the officer tactically backed up, established a perimeter and began a dialogue with the subject. As the situation was unfolding it stabilized and calmed as a number of additional resources were called to assist. After nearly an hour of attempted dialogue an operations plan was developed and put into use. The suspect was taken into custody safely. Every officer on this scene, no matter their task, did an exceptional job to ensure the best possible resolution was reached. The officers should be recognized for their empathy and compassion as well as their quick thinking, selfless service and collective teamwork.